

EMPLOYMENT OPPORTUNITY

Women's College Hospital is the first and only independent, academic, ambulatory care hospital in Ontario with a primary focus on the health of women. If you're ready to be part of the future of healthcare, then you will want to join an institution in which the possibilities for creative innovation, breakthroughs in new thinking and groundbreaking work in academic ambulatory medicine are limitless. Women's College Hospital is committed to patient safety as a key professional value and an essential component of daily practice.

An exciting regular full-time opportunity as a **Director, Information Management/Information Technology (Competition #173.18)** exists in the Information Management/Information Technology (IM/IT) department reporting to the Chief Financial Officer.

Summary of Duties, but not limited to:

- Responsible for the development and monitoring the execution of the technology elements of various organizational, strategic, and operating plans, including the IM/IT strategic plan, security program, and annual operating plan
- Responsible for the development and monitoring of the IM/IT capital and operating budgets (~\$6,000,000), including planning for future fiscal periods and identification of any "pressures" to the appropriate leaders within the organization
- Responsible for ensuring the use and application of "best-practices" as they pertain to security and operations
- Responsible for approving purchases and invoices relating to the procurement of goods and services
- Accountable for the emergency preparedness of the IM/IT department, including monitoring and regularly testing of any backups or offsite equipment
- Accountable for the use and application of various I.T. frameworks (such as EPIC, PSS, PICIS, ITIL and COBIT) to ensure the highest quality service delivery
- Responsible for mentoring staff within the IM/IT portfolio including suggesting educational and growth opportunities, and providing career guidance
- Understands "the big picture" of the hospital's role in the system and how technology can be applied to improve the experience for staff, patients, and physicians
- Maps the hospital's use of technology against industry benchmarks (including HIMSS EMRAM, O-EMRAM, and AMAM)
- Liaises regularly with leadership inside and outside the hospital, working with industry and system-level partners to prioritize new initiatives and opportunities
- Regularly evaluates new technologies and innovations to assess their applicability and potential use within WCH
- Solicits feedback, authors and enforces the organizational policies, in particular those relating to the use of technology or the electronic health record. EPIC is the clinical electronic health record for the hospital.
- Ensures the development, optimization and advancement of the electronic health record are aligned to the organization's strategy, the needs of staff and clinicians, and the desires of WCH's patients
- Actively contributes to hospital committees, including (but not limited to) the Health Information Management Committee, and the eHealth Steering Committee
- Provides regular reporting to the hospital board of directors, as well as various board committees
- Provides insight into the hospital's analytics and reporting strategy, ensuring data is safely stored and access is monitored and audited in accordance with organizational and legislative requirements

As a role model and champion you will work to identify and integrate safe, best practices into daily activities to foster the delivery of safe and exemplary care.

The responsibilities described above are representative and are not to be construed as all-inclusive.

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Qualifications/Skills:

- A Bachelor's degree (Master's preferred), with a focus or specialization in an I.T. realm
- 5-10 years of management experience
- Strong knowledge of critical hardware infrastructure, including (but not limited to): servers, storage, network and wireless
- Previous healthcare exposure or experience is an asset
- ITIL certification is an asset
- CISSP or alternate security or auditing training is an asset
- Membership in professional association(s) such as IEEE, Digital Health Canada or HIMSS
- Knowledge and experience in change management strategies
- Superior strategic thinking and analysis skills
- Advanced ability to communicate at all levels of the organization – Board, Senior Management, Staff, and Physicians
- Superior ability to maintain constructive and supportive relationships, seeking and embracing where appropriate, dissenting viewpoints
- Superior customer service orientation
- Strong technology orientation and a history of sound decision making supported by outcome metrics
- Commitment to ongoing professional development
- Excellent decision making skills with the ability to form and defend independent judgment with the ability to influence others and outcomes
- Excellent organizational and time management skills with the ability to effectively handle a large number of issues simultaneously
- Ability to work effectively and efficiently under pressure/stressful conditions
- Professional behavior and communication that meets the standards of the professional regulatory college or association, as applicable, and the standards of Women's College Hospital
- This position plays a critical role in acting as an advocate for safety and will demonstrate principles, practices and processes that will optimize a safe environment for all

POSTING DATE: June 27, 2018

Please forward resumes via email to HR@wchospital.ca with your name and the competition number in the subject line. (Example: Jane Smith, 1.16)

We thank you for your interest, however, only qualified applicants who are selected to be interviewed will be contacted.

Women's College Hospital is a fully affiliated teaching hospital of the University of Toronto and is committed to fairness and equity in employment and our recruitment and selection practices. We encourage applications from Indigenous peoples, people with disabilities, members of sexual minority groups, members of racialized groups, women and any others who may contribute to the further diversification of our Hospital community. Accommodation will be provided in all parts of the hiring process as required under our Access for People with Disabilities policy. Applicants need to make their requirements known in advance.