

# EMPLOYMENT OPPORTUNITY

Women's College Hospital is the first and only independent, academic, ambulatory care hospital in Ontario with a primary focus on the health of women. If you're ready to be part of the future of healthcare, then you will want to join an institution in which the possibilities for creative innovation, breakthroughs in new thinking and groundbreaking work in academic ambulatory medicine are limitless. Women's College Hospital is committed to patient safety as a key professional value and an essential component of daily practice.

An exciting Regular Full-Time opportunity as a **Social Worker (Competition #8.18)** exists in the Peter Gilgan Centre for Women's Cancers reporting to the Administrative Director, Peter Gilgan Centre.

The vision of the Peter Gilgan Centre for Women's Cancers at WCH, which was launched in February 2017, is to ensure that every Canadian woman receives access to the highest standard of care in the prevention, diagnosis, treatment and survivorship of cancer.

The Social Worker will support and manage the care of women who have been diagnosed with breast cancer, newly identified with BRCA1 or BRCA2 gene mutation, and who are at high risk for developing breast and ovarian cancer. The Social Worker will provide support, short-term and longitudinal psychosocial therapy and counseling to women throughout the stages of their treatment journey, from diagnosis to aftercare and survivorship. The Social Worker will ensure that a consistent, high quality, collaborative and evidence-based approach is used to provide patient care.

## **Summary of Duties, but not limited to:**

- Provide patients and families with emotional support, coping strategies and linkage to community resources and support, including but not limited to financial assistance options, disability support, respite care, and child and pet care support
- Provide support, short-term and longitudinal psychosocial therapy and counseling throughout the stages of women's treatment journey, from diagnosis to aftercare and survivorship
- Conduct assessments and participate in the development of treatment plans with other team members
- Coordinate referrals and facilitate access to other health care providers and organizations, while assisting patients and their families with the development of social and community support systems
- Develop, implement and balance individual, group, same-day counselling and patient and family education sessions
- Assumes a leadership role in influencing clinical practice and patient outcomes and collaborates with the broader health care team and community partners regarding complex and challenging patient care situations
- Work collaboratively with all members of the health care team internal and external to the organization while ensuring continuity of care as patients transition across the continuum through appropriate discharge planning, patient education, and coordination of services to community support and resources
- Effectively communicates and collaborate with internal and external partners and stakeholders such as community agencies, the health care team and other departments such as the After Cancer Treatment Transition (ACTT) program and Canadian Cancer Society (CCS) Support and Information Specialist to improve patient care and outcome
- Establishes a caring and therapeutic relationship with patients; demonstrates trust, respect, honesty and provides counseling including crisis interventions as required
- Advocates for patients by mobilizing resources and identifying and addressing gaps in service to meet supportive care needs of patients
- In collaboration with Professional Practice, Research, and Education departments initiates and participates in clinical research and teaching and integrates research into practice to ensure best practice standards are maintained

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- Assist patients and families in overcoming barriers within the health care system to ensure timely delivery of services

As a role model and champion you will work to identify and integrate safe, best practices into daily activities to foster the delivery of safe and exemplary care.

The responsibilities described above are representative and are not to be construed as all-inclusive.

## **Qualifications/Skills:**

- Registration with the Ontario College of Social Workers and Social Service Workers
- Master's degree in Social Work or Counselling
- Minimum of 5 years' experience in a hospital, ambulatory or cancer centre setting is required
- Ability to form positive therapeutic alliance and to work independently and within a multidisciplinary team
- Understanding of adult education strategies, teaching and learning principles, and advanced therapeutic communication techniques
- Ability to develop collaborative working relationships with a wide variety of internal and external stakeholders including community organizations, and hospitals
- Excellent critical thinking, problem solving, organization, and time management skills
- Well-developed verbal and written communication, interpersonal, and teaching skills
- Proficient with Electronic Medical Record (EMR), Microsoft Word, PowerPoint, and navigation of the Internet
- Demonstrated commitment to a patient/family centred care environment
- Evidence of enhanced assessment, therapeutic and counselling skills and demonstrated clinical knowledge in the area of women's health, cancer and the psychosocial impacts of the disease
- Experience with the development and implementation of effective patient care education programs targeted at patients and families
- Evidence of ongoing professional development, continuing education and leadership experience
- Demonstrated good attendance record with the ability to maintain this same standard
- Professional behavior and communication that meets the standards of the professional regulatory college or association, as applicable, and the standards of Women's College Hospital
- This position plays a critical role in acting as an advocate for safety and will demonstrate principles, practices and processes that will optimize a safe environment for all

**POSTING DATE: Thursday January 18, 2018**

**Please forward resumes via email to [HR@wchospital.ca](mailto:HR@wchospital.ca) with your name and the competition number in the subject line. (Example: Jane Smith, 1.16)**

**We thank you for your interest, however, only qualified applicants who are selected to be interviewed will be contacted.**

*Women's College Hospital is a fully affiliated teaching hospital of the University of Toronto and is committed to fairness and equity in employment and our recruitment and selection practices. We encourage applications from Aboriginal peoples, people with disabilities, members of sexual minority groups, members of racialized groups, women and any others who may contribute to the further diversification of our Hospital community. Accommodation will be provided in all parts of the hiring process as required under our Access for People with Disabilities policy. Applicants need to make their requirements known in advance.*