

# EMPLOYMENT OPPORTUNITY

Women's College Hospital is the first and only independent, academic, ambulatory care hospital in Ontario with a primary focus on the health of women. If you're ready to be part of the future of healthcare, then you will want to join an institution in which the possibilities for creative innovation, breakthroughs in new thinking and groundbreaking work in academic ambulatory medicine are limitless. Women's College Hospital is committed to patient safety as a key professional value and an essential component of daily practice.

An exciting **Regular Full-Time** opportunity as a **Social worker (Competition #142.17)** exists in the **Crossroads Refugee Health Clinic** reporting to the Director, Primary Care Program & Health Equity.

The Crossroads Refugee Clinic provides Primary care to newly arrived refugee women and their families. As a member of health care team you will provide your expertise as the social worker to further support the patient and the clinical team. This role is integral to ensuring that all refugees and their families have equitable access to the care and services of the Crossroads Clinic.

Other duties require the incumbent to provide leadership, teaching and functional guidance to professional staff and other learners from the interprofessional group, including Family Medicine Residents RNs and Nurse Practitioners; participate in the development of health care plans appropriate to client needs, including advocacy and referral to healthcare and/or social agencies, among others.

This position requires a solid communicator with excellent conflict management, negotiation, and computer skills; proven ability to maintain confidentiality and ethics and to interpret and evaluate information in order to make appropriate decisions. The successful candidate will possess a thorough understanding of pre-migration conditions that cause individuals and communities to leave their countries of origin. A sound knowledge of community health care programs, services, agencies and referral sources is an asset.

## **Summary of Duties, but not limited to:**

- Develop relationships with migrant families, new immigrant, and refugees to help them integrate into the new culture without losing their identity.
- Provide psycho-social assessment for patients and their families and collect data through a therapeutic relationship with a patient
- Provide treatment including instrumental, supportive, group, psycho-educational and crisis interventions
- Provide short-term psychotherapy and counselling services.
- Coordinate referrals and facilitate access to other health care providers and community organizations
- Assists clients with the development of social and community support systems
- Coordinates care for clients with clinical team and outside agencies and assists them in accessing services and resources
- Provide a safe space for refugees, new immigrant, and migrant families to a new cultural environment.
- Counsel families and work with community agencies to support them as they adapt to life in a new country.
- Supervise social work and counselling students
- Collaborate with members of an interdisciplinary health team to plan, implement, coordinate and evaluate patient care in consultation with patients and their families
- Balance group, same day, urgent and individual counseling
- Participate in treatment planning with other team members

# EMPLOYMENT OPPORTUNITY

- Assist clients and patients in overcoming barriers within the health care system to ensure timely delivery of services
- Work within a framework based on equity, social justice and anti-oppression principles to improve the living conditions of immigrants and refugees.

## **Qualifications/Skills:**

- A Masters Degree in Social Work
- Registration with the Ontario College of Social Workers and Social Service Workers; meet requirements for the provision of psychotherapy under OCSWSSW guidelines
- A minimum of 3 years of supervised experience
- Experience with scheduling and electronic medical record keeping using a clinical management system (PSS) an asset
- Strong verbal and written communication skills and the ability to adjust language and terminology to suit the individual patient or patient group (including cultural sensitivity)
- Ability to form positive therapeutic alliance
- Possess skills in the areas of international and national migration policies as well as settlement work
- Skills will be supported by an in-depth knowledge about ways in which the intersection of race, class, gender, nationality, ability, education, religion, immigration status and sexual orientation hinder or improve the living conditions of immigrants and refugees.
- Strong clinical skills; knowledge of CBT, Narrative Therapy, Mindfulness and DBT an asset
- Autonomous and able to function with minimal supervision
- Ability to practice reflectively to ensure ethical and equitable service to client population
- Ability to work in an inter-professional team environment
- Ability to prioritize, manage time effectively and be flexible in a very active work environment
- Teaching experience an asset
- This position plays a critical role in acting as an advocate for safety and will demonstrate principles, practices and processes that will optimize a safe environment for all.

**POSTING DATE: July 7, 2017**

**Please forward resumes via email to [HR@wchospital.ca](mailto:HR@wchospital.ca) with the competition number in the subject line.**

**We thank you for your interest, however, only qualified applicants who are selected to be interviewed will be contacted.**

*Women's College Hospital is a fully affiliated teaching hospital of the University of Toronto and is committed to fairness and equity in employment and our recruitment and selection practices. We encourage applications from Aboriginal peoples, people with disabilities, members of sexual minority groups, members of racialized groups, women and any others who may contribute to the further diversification of our Hospital community. Accommodation will be provided in all parts of the hiring process as required under our Access for People with Disabilities policy. Applicants need to make their requirements known in advance.*