

## **Information for Patients and Families**

### **Q - How is the QIP developed?**

A – The Board of Directors for Women’s College Hospital, our Quality Academic Committee and our Senior Leadership team are responsible for overseeing the development of the Quality Improvement Plan. The members of our Board, the Quality Academic Committee and the Senior Leadership team work closely with our community and with our team of health care professionals to determine areas where we are doing well and areas where we have room for improvement. From there, we set targets for the organization, which are reflected in the plan.

### **Q - Can the QIP be used to help patients choose a hospital?**

A – Patient safety and high quality care is a longstanding priority for our hospital. The Quality Improvement Plan does not change that. The plan is one way that we are keeping our focus on constantly doing better. You may want to talk to a member of your health care team about how we are doing in a specific area, but know that we strive to provide every patient with the best possible care.

### **Q - What timeframe does the QIP cover?**

A – Quality Improvement Plans are completed, submitted to the Ontario Health Quality Council and posted publicly annually at the start of each fiscal year, April 1st.

### **Q - Where can I find out more information about the *Excellent Care for All Act* and quality improvement plans?**

A – Please visit <http://www.ontario.ca/excellentcare> for more information about the legislation and its requirements, including the Quality Improvement Plan.