

# EMPLOYMENT OPPORTUNITY

Women's College Hospital is the first and only independent, academic, ambulatory care hospital in Ontario with a primary focus on the health of women. If you're ready to be part of the future of healthcare, then you will want to join an institution in which the possibilities for creative innovation, breakthroughs in new thinking and groundbreaking work in academic ambulatory medicine are limitless. Women's College Hospital is committed to patient safety as a key professional value and an essential component of daily practice.

An exciting temporary full-time (approximately one year) opportunity as an **Addictions Outreach Worker (Competition #232.17)** exists in the Substance Use Service reporting to the Clinical Manager.

## **Summary of Duties, but not limited to:**

- Attends withdrawal management centres daily to meet with clients and maintain a visible, friendly presence
- By request, travels to meet with clients in a variety of healthcare and community settings (e.g. emergency departments, shelters)
- Facilitates client referrals to community agencies like residential treatment programs, withdrawal management services, community-based counselling services, etc.
- Provides those who are interested in accessing addiction treatment with information on rapid access addiction medicine (RAAM) clinics
- Provides education to clients on addiction-related topics, such as community and healthcare resources (e.g. treatment programs), harm reduction practices, and anti-craving medications
- Facilitates a weekly supportive psychoeducational group at Women's College Hospital for RAAM patients in early recovery who are interested in learning more about addiction, non-medical coping mechanisms for cravings, and community supports
- Provides support to clients at Women's College Hospital and in the community who may be using substances or in the early stages of recovery
- Escorts clients to outpatient, hospital-based addiction clinics located across Toronto as well as other community services/programs as required
- Maintains a comprehensive understanding of crisis management and the impact of trauma on mental health and addiction issues
- Collaborates with others to develop promotional materials for RAAM clinics

As a role model and champion you will work to identify and integrate safe, best practices into daily activities to foster the delivery of safe and exemplary care.

The responsibilities described above are representative and are not to be construed as all-inclusive.

## **Qualifications/Skills:**

- Addiction Service Worker certificate, Social Service Worker certificate, or equivalent work experience required
- Two (2) years of experience in social services required, preferably as a case manager, outreach worker, withdrawal management centre worker
- Current non-violent crisis intervention certification
- Proven work experience with clients living with mental health and addiction concerns
- Knowledge of the universal precautions to prevent the spread of infection
- Strong knowledge of community resources, treatment centres, and hospitals in Toronto

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- Strong mediation and conflict resolution skills to respond or assist in emergency situations
- Ability to travel in Toronto on public transit
- Familiarity with harm reduction principles
- Highly self-directed, organized, and assertive
- Ability to think critically, and be innovative to meet the individual needs of clients
- Ability to handle demanding interpersonal situations and respond with good judgment and understanding
- Ability to prioritize situations and manage time effectively
- Demonstrated ability to maintain strict confidentiality regarding all clients, conversations, and referrals
- Good work and attendance record required
- Demonstrated WCH vision mission and values
- Professional behavior and communication that meets the standards of the professional regulatory college or association, as applicable, and the standards of Women's College Hospital
- This position plays a critical role in acting as an advocate for safety and will demonstrate principles, practices and processes that will optimize a safe environment for all

**POSTING DATE: November 29, 2017**

Please forward resumes via email to [HR@wchospital.ca](mailto:HR@wchospital.ca) with your name and the competition number in the subject line. (Example: Jane Smith, 1.16)

**We thank you for your interest, however, only qualified applicants who are selected to be interviewed will be contacted.**

*Women's College Hospital is a fully affiliated teaching hospital of the University of Toronto and is committed to fairness and equity in employment and our recruitment and selection practices. We encourage applications from Aboriginal peoples, people with disabilities, members of sexual minority groups, members of racialized groups, women and any others who may contribute to the further diversification of our Hospital community. Accommodation will be provided in all parts of the hiring process as required under our Access for People with Disabilities policy. Applicants need to make their requirements known in advance.*