

# EMPLOYMENT OPPORTUNITY

Women's College Hospital is the first and only independent, academic, ambulatory care hospital in Ontario with a primary focus on the health of women. If you're ready to be part of the future of healthcare, then you will want to join an institution in which the possibilities for creative innovation, breakthroughs in new thinking and groundbreaking work in academic ambulatory medicine are limitless. Women's College Hospital is committed to patient safety as a key professional value and an essential component of daily practice.

An exciting full-time opportunity as a Social Services Worker (**Competition #263.18**) exists in the Women's Mental Health Program reporting to the Clinical Manager.

## **Summary of Duties, but not limited to:**

### **Performs an intake function for the Trauma Therapy Program, including:**

- Manage incoming TTP referrals (accept, decline, need more information)
- Conduct monthly orientation sessions
- Conduct WRAP telephone assessments which involves assessing stability, safety, alcohol and drug history, mental health history, previous therapy experience and capacity to engage in trauma therapy
- Providing recommendations regarding psychoeducational and community mental health resources
- Liaises with referring providers and other clinicians within the Circle of Care to obtain collateral information
- Triage patients using triage tools and resources
- Identify individuals at risk for suicidality or harm to others and initiate emergency services (including 911 and Children's Aid Society)
- Respond to client inquiries related to their status on the wait list or their referral

### **Provides individual case management and discharge planning for the Trauma Therapy Program, including:**

- Working collaboratively with clinicians to identify and link patients with the appropriate community resources
- Obtaining required collateral information (including reports and phone correspondence) from physicians and other clinicians to assist in further assessment

### **Offers Supportive Counselling and education**

- Provides short-term supportive counselling related to housing, employment, financial stress or other stressors associated with acute life adjustment
- Provides education related to the benefits of self-care, sleep hygiene, etc.

### **Other Duties**

- Monitor wait lists, including checking database to ensure wait list current (remove duplicates)
- Sequencing of group schedules (when they should be run and how many groups needed, ensure groups have facilitators assigned)

As a role model and champion you will work to identify and integrate safe, best practices into daily activities to foster the delivery of safe and exemplary care.

The responsibilities described above are representative and are not to be construed as all-inclusive.

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## **Qualifications/Skills:**

- Good Standing with the College of Social Worker and Social Service Workers
- Social Services Diploma from an accredited College
- 2 years' experience as a social service worker required, preferably working as a case manager
- Experience working with clients in a mental health setting, with an emphasis on trauma
- Experience with non-violent crisis intervention and de-escalation
- Strong conflict resolution skills
- Experience working with an inter-professional team
- Strong knowledge of community resources
- Group work experience is an asset
- Demonstrated continued professional development
- Highly self-directed, organized and assertive
- Able to manage demanding interpersonal situations and respond with good judgment and understanding
- Ability to prioritize situations and manage time effectively
- Good work and attendance record required
- Demonstrated WCH vision mission and values
- Professional behavior and communication that meets the standards of the professional regulatory college or association, as applicable, and the standards of Women's College Hospital.
- This position plays a critical role in acting as an advocate for safety and will demonstrate principles, practices and processes that will optimize a safe environment for all.

**POSTING DATE: October 5, 2018**

**Please forward resumes via email to [HR@wchospital.ca](mailto:HR@wchospital.ca) with your name and the competition number in the subject line. (Example: Jane Smith, 1.16)**

**We thank you for your interest, however, only qualified applicants who are selected to be interviewed will be contacted.**

*Women's College Hospital is a fully affiliated teaching hospital of the University of Toronto and is committed to fairness and equity in employment and our recruitment and selection practices. We encourage applications from Indigenous peoples, people with disabilities, members of sexual minority groups, members of racialized groups, women and any others who may contribute to the further diversification of our Hospital community. Accommodation will be provided in all parts of the hiring process as required under our Access for People with Disabilities policy. Applicants need to make their requirements known in advance.*