

EMPLOYMENT OPPORTUNITY

Women's College Hospital is the first and only independent, academic, ambulatory care hospital in Ontario with a primary focus on the health of women. If you're ready to be part of the future of healthcare, then you will want to join an institution in which the possibilities for creative innovation, breakthroughs in new thinking and groundbreaking work in academic ambulatory medicine are limitless. Women's College Hospital is committed to patient safety as a key professional value and an essential component of daily practice.

An exciting **casual** opportunity as a Registered Nurse (**Competition #72.19**) exists in the Centre for Headache reporting to the Clinical Manager.

The Centre for Headache assists patients from across Ontario to appropriately manage headaches and improve their quality of life. Patients range in age from adolescents to older adults and often present with multiple comorbidities and mental health challenges. Recognized as a common chronic disorder, patient education and self-management approaches is integral to the care of these individuals. As a member of an interdisciplinary team, the RN uses critical thinking and advanced knowledge/judgment in planning, implementing and evaluating the impact of nursing care.

Summary of Duties, but not limited to:

- Organizes the daily activities of the Centre for Headache Clinic for the provision of patient care.
- Assists in the provision of procedural care for patients undergoing Botox injections.
- Receives calls that require nursing assessment, talks directly to patients on the telephone and provides pertinent instructions or information within scope of practice.
- Confirms the reason for the office visit (chief complaint), and prepares the patient/caregiver for examination.
- Obtains and documents vital signs, health, and social histories as indicated or requested.
- Provides routine nursing support as directed by physicians and approved as standard practices (e.g., procedural tests, positioning, assistance, specimen identification).
- Educates patients to ensure comprehension of physician orders (e.g., prescriptions) and interpretation of treatment.
- Assures continuity of care as patients' transition across the continuum through appropriate discharge planning, patient education and coordination of services.
- Identifies, prioritizes and responds to patient's problems and obtains patient's history.
- Informs patients of procedure results as delegated by physician (e.g. lab, radiology or other investigative procedures) as required and organizes necessary follow-up arrangements.
- Responds to and triages patient phone calls, gives advice as appropriate in consultation with physician.
- Responds to patient problems raised in absence of physician. Using solution-focused approach assists patients to make realistic short and long term goals.
- Provides direct nursing care and participates in teaching medical students and nursing students within the Headache clinic.
- Documents encounters according to nursing standards of practice and policy.
- Assists faculty physicians to ensure a meaningful educational experience relative to the academic mission for residents and medical students.
- Participates in the development and delivery of individual/group education
- Participates in clinical research opportunities and assists with quality improvement projects as requested.
- Works with an interprofessional team (e.g. physicians, nurses, secretaries, health care assistant, etc.) to ensure the team functions efficiently and effectively and ensures continuity of patient care.
- Ensures delivery of excellent customer service.

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As a role model and champion you will work to identify and integrate safe, best practices into daily activities to foster the delivery of safe and exemplary care.

The responsibilities described above are representative and are not to be construed as all-inclusive.

Qualifications/Skills:

- Current registration in good standing with the College of Nurses of Ontario
- Experience in a Headache Clinic, preferred
- Knowledge of headache medications and experience preparing nerve blocks and reconstituting Botox, preferred
- Experience and/or exposure in Neurology nursing, an asset
- Experience in chronic disease, mental health and adolescent care, an asset
- Excellent computer skills and a minimum of 2 years' experience with an Electronic Medical Record (EMR) or equivalent experience required
- Demonstrated ability to make autonomous nursing decisions regarding patient care
- Excellent communication skills including over the telephone are required as dealing with chronic pain patients with multiple comorbidities
- Ability to independently triage a wide variety of primary patient situations and phone calls
- Ability to work in a fast paced team environment
- Excellent patient assessment, triaging skills and teaching experience
- Familiarity with Ontario Telehealth is an asset
- Willingness to participate or assist with Quality Improvement and Quality Assurance initiatives
- Demonstrated leadership and effective interpersonal skills
- Ability to organize time and set priorities effectively
- Ability to work independently with minimal supervision
- Professional behavior and communication that meets the standards of the professional regulatory college or association, as applicable, and the standards of Women's College Hospital
- This position plays a critical role in acting as an advocate for safety and will demonstrate principles, practices and processes that will optimize a safe environment for all

POSTING DATE: Wednesday March 20, 2019

Please forward resumes via email to HR@wchospital.ca with your name and the competition number in the subject line. (Example: Jane Smith, 1.16)

We thank you for your interest, however, only qualified applicants who are selected to be interviewed will be contacted.

Women's College Hospital is a fully affiliated teaching hospital of the University of Toronto and is committed to fairness and equity in employment and our recruitment and selection practices. We encourage applications from Indigenous peoples, people with disabilities, members of sexual minority groups, members of racialized groups, women and any others who may contribute to the further diversification of our Hospital community. Accommodation will be provided in all parts of the hiring process as required under our Access for People with Disabilities policy. Applicants need to make their requirements known in advance.



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