

EMPLOYMENT OPPORTUNITY

Women's College Hospital is the first and only independent, academic, ambulatory care hospital in Ontario with a primary focus on the health of women. If you're ready to be part of the future of healthcare, then you will want to join an institution in which the possibilities for creative innovation, breakthroughs in new thinking and groundbreaking work in academic ambulatory medicine are limitless. Women's College Hospital is committed to patient safety as a key professional value and an essential component of daily practice.

An exciting **casual** opportunity as a Registered Nurse (**Competition #72.19**) exists in the Endocrine Program reporting to the Clinical Manager.

The RN for the Endocrine Program will be responsible for a variety of specialty clinics that fall under the scope of Endocrine clinics within the Department of Medicine. The RN scope of practice, will consist of knowledge in the clinical management of Diabetes and other endocrine related conditions, as well as the Chronic Disease Management model. Patient self-management is a key component of Chronic Disease Management, and includes planning, monitoring, assessing, educating, evaluating in accordance to the standards of the College of Nurses of Ontario and within Women's College Hospital policies and protocols. The RN will demonstrate ongoing professional growth in knowledge, skills, participation/attendance in current education sessions and integration of new knowledge from professional sources such as colleagues and physicians. The RN will practice as part of an inter-disciplinary team in which collaboration is essential for patient care.

Summary of Duties, but not limited to:

- Organizes daily nursing activities of the Endocrine Clinic for the provision of patient care.
- Responds to and triages patient phone calls requiring nursing assessment; talks directly to patients on the telephone and provides pertinent instructions (e.g. monitoring of medications, blood glucose monitoring and insulin titration) or other applicable information within scope of practice.
- Obtains and documents vital signs, health and social histories as indicated or requested.
- Identifies, prioritizes and responds to patient's problems.
- Provides routine nursing support as directed by physicians and approved as standard practices (e.g., procedural tests, positioning, assistance, specimen identification, education).
- Educates patients to ensure comprehension of physician orders (e.g., prescriptions, insulin starts, self-monitoring of blood glucose monitoring) and interpretation of treatment.
- Assures continuity of care as patients transition across the continuum through appropriate discharge planning, patient education and coordination of services.
- Informs patients of procedure results as delegated by physician (e.g. lab, radiology or other investigative procedures) as required and organizes necessary follow-up arrangements.
- Using solution-focused approach, assists patients to identify realistic short and long term goals for the self-management of their chronic disease.
- Documents encounters according to nursing standards of practice and policy.
- Participates in teaching medical students and nursing students within the Endocrine clinic.
- Assists faculty physicians to ensure a meaningful educational experience relative to the academic mission for residents and medical students.
- Ensures delivery of excellent customer service.
- Assists with quality improvement projects as requested.
- Liaises with physicians, other nurses, secretaries, health records staff, aide and other staff to ensure interdisciplinary team functions efficiently and effectively and ensures continuity of patient care.

As a role model and champion you will work to identify and integrate safe, best practices into daily activities to foster the delivery of safe and exemplary care.

EMPLOYMENT OPPORTUNITY

The responsibilities described above are representative and are not to be construed as all-inclusive.

Qualifications/Skills:

- Bachelor of Science in Nursing (BScN)
- Current registration with the College of Nurses required
- Must have a minimum of 5 years' experience with general medical related patient issues with a focus on diabetes and general endocrinology
- Certified Diabetes Educator (CDE) designation an asset
- Experience in an ambulatory setting and working with inter-disciplinary team an asset
- Excellent verbal and written communication skills; able to handle sensitive issues with patients
- Excellent organizational and time management skills that would complement well developed interpersonal skills, including the ability to handle multiple duties
- Ability to work well under pressure
- Must possess computer skills in Outlook, Microsoft Word, Microsoft Excel
- Must have experience with electronic medical records, specifically Epic aEPR
- This position plays a critical role in acting as an advocate for safety and will demonstrate principles, practices and processes that will optimize a safe environment for all.
- Professional behavior and communication that meets the standards of the professional regulatory college or association, as applicable, and the standards of Women's College Hospital
- This position plays a critical role in acting as an advocate for safety and will demonstrate principles, practices and processes that will optimize a safe environment for all

POSTING DATE: Wednesday March 20, 2019

Please forward resumes via email to HR@wchospital.ca with your name and the competition number in the subject line. (Example: Jane Smith, 1.16)

We thank you for your interest, however, only qualified applicants who are selected to be interviewed will be contacted.

Women's College Hospital is a fully affiliated teaching hospital of the University of Toronto and is committed to fairness and equity in employment and our recruitment and selection practices. We encourage applications from Indigenous peoples, people with disabilities, members of sexual minority groups, members of racialized groups, women and any others who may contribute to the further diversification of our Hospital community. Accommodation will be provided in all parts of the hiring process as required under our Access for People with Disabilities policy. Applicants need to make their requirements known in advance.