

EMPLOYMENT OPPORTUNITY

Women's College Hospital is the first and only independent, academic, ambulatory care hospital in Ontario with a primary focus on the health of women. If you're ready to be part of the future of healthcare, then you will want to join an institution in which the possibilities for creative innovation, breakthroughs in new thinking and groundbreaking work in academic ambulatory medicine are limitless. Women's College Hospital is committed to patient safety as a key professional value and an essential component of daily practice.

An exciting **Regular Full-Time** opportunity as a **Senior Laboratory Technologist (Competition #10.19)** exists in the Laboratory Department reporting to the Director, Laboratory Services.

Summary of Duties, but not limited to:

Quality Assurance/Regulatory Compliance

- Compliance champion for all applicable regulatory, quality, and organizational requirements (i.e. accreditation)
- Quality System subject matter expert
- Support Quality Management activities and reviews
- Create / update SOP as required
- Review incidents, lead CAPA initiatives
- Prepares comprehensive documented observations, analyses and interpretations of results including technical reports, summaries, protocols and quantitative analyses
- Ensure that standards for technical efficiency, quality assurance, and regulations are adhered to.
- Assist in development and lead the execution of quality management strategies, policies and processes
- Participate in internal audits of the quality management system, prepares audit reports and follow up on non-conformances in compliance to relevant standards, regulations and policies.
- Direct continuous improvement programs and ensure compliance to quality and regulatory requirements

Project Facilitation

- Lead/Participate in quality improvement projects

Laboratory Work

- Participate in diagnostic laboratory work as needed
- Develop and implement protocol for laboratory equipment, measurement instrumentation & devices.
- Work collaboratively on testing validation, operation, maintenance and troubleshooting of technology.
- Interact with customers, vendors and service providers to investigate, report and suggest solution for all complaints.

Staff Coordination

- Acting team lead in the absence of the Director, Laboratory Services
- Coordinate with staff and acquaint/orientate students and new employees as required

As a role model and champion you will work to identify and integrate safe, best practices into daily activities to foster the delivery of safe and exemplary care.

The responsibilities described above are representative and are not to be construed as all-inclusive.

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Qualifications/Skills:

- An Undergraduate degree in Science or a related subject matter
- CMLTO Registration as a General Medical Laboratory Technologist Required
- One year of progressively responsible and related experience
- In-depth knowledge of techniques, principles and instruments and their interrelationships; ability to operate and troubleshoot common laboratory analyzers
- Knowledge with process mapping and project management
- Able to exercise independent judgement, deductive reasoning with attention to detail;
- Able to work effectively under pressure in emergency situations;
- Proven organizational skills with the ability to assess requests and prioritize them to ensure good and prompt patient care;
- Demonstrated understanding of and commitment to comprehensive safety programs and practices
- Good work and attendance record required
- Demonstrated WCH vision mission and values
- Professional behavior and communication that meets the standards of the professional regulatory college or association, as applicable, and the standards of Women's College Hospital
- This position plays a critical role in acting as an advocate for safety and will demonstrate principles, practices and processes that will optimize a safe environment for all

POSTING DATE: January 17, 2019

Please forward resumes via email to HR@wchospital.ca with your name and the competition number in the subject line. (Example: Jane Smith, 1.16)

We thank you for your interest, however, only qualified applicants who are selected to be interviewed will be contacted.

Women's College Hospital is a fully affiliated teaching hospital of the University of Toronto and is committed to fairness and equity in employment and our recruitment and selection practices. We encourage applications from Indigenous peoples, people with disabilities, members of sexual minority groups, members of racialized groups, women and any others who may contribute to the further diversification of our Hospital community. Accommodation will be provided in all parts of the hiring process as required under our Access for People with Disabilities policy. Applicants need to make their requirements known in advance.