

womenscollegehospital.ca/myhealthrecord

Access your medical record online at any time with **myHealthRecord**.

Register at womenscollegehospital.ca/myhealthrecord

Need assistance?

Email: myhealthrecord@wchospital.ca

To download the app for your iPhone, Android or tablet device, visit womenscollegehospital.ca/myhealthrecord and click on the App Store or Google Play icons.

myHealthRecord is also available in French.



Women's College Hospital
76 Grenville St. Toronto, ON, M5S 1B2
416-323-6400 | womenscollegehospital.ca

Access your medical record at any time.



Sign up for
**Women's College Hospital's new
online patient medical record.**





Women's College Hospital's (WCH) **myHealthRecord** gives you online access to your medical record at any time. **Become an active participant in your own healthcare by registering at womenscollegehospital.ca/myhealthrecord.**

Why should I sign up for myHealthRecord?

myHealthRecord offers several innovative features that will help you manage your health information effectively from anywhere. By signing up, you can*:

View your medical information online

- View your health summary, immunization records, medications and allergies

Send a message to your care team

- Ask your provider simple questions about your appointment

Get Results

- Review your test results as soon as they're made available online

Keep your medical information up-to-date

- Review and edit your contact and coverage information
- Update your list of medications and/or allergies

Prepare for your appointments

- Check in to your appointment online
- Complete some pre-appointment questionnaires

**Functionality may not be supported by all clinics.*

Where does this information come from?

The information in **myHealthRecord** comes from your electronic chart at WCH (sometimes referred to as your ambulatory electronic patient record or aEPR). This information goes as far back as February 2015, so you may not see appointments or test results prior to that date. **myHealthRecord** only presents information captured at WCH; anything captured at other healthcare facilities will not be reflected in your account.

Will my information from WCH's Family Practice Health Centre or the Crossroads Clinic be visible in myHealthRecord?

Test results ordered during a visit at the Family Practice Health Centre (FPHC – located at 77 Grenville St.) or at the Crossroads Clinic will be visible in **myHealthRecord**, as long as the tests were performed at Women's College Hospital. However, health information captured at either clinic will not be included in your **myHealthRecord** account. You will also not be able to update your personal information such as medications and allergies, and request, cancel or view your FPHC or Crossroads Clinic appointments on myHealthRecord.

How do I sign up for myHealthRecord?

- Visit womenscollegehospital.ca/myhealthrecord and click on the 'New User' box.
- Use the activation code and medical record number (MRN) found on your personalized activation letter to complete the registration process. This letter will be given to you at check-in. You can also get this information from your healthcare provider.
If you misplace your letter or do not have an activation code, please email myhealthrecord@wchospital.ca to obtain your code.
- Register and review your health record.

If you would like to download the app for your iPhone, Android or tablet device, visit womenscollegehospital.ca/myhealthrecord and click on the App Store or Google Play icons.

Is my information secure?

myHealthRecord is a safe and secure service that uses the same encryption technologies used by financial institutions for online banking. Your account is also password-protected, and you may change your password at any time.

If you have questions or concerns about your privacy or how your information is used, please contact the WCH Privacy Office at 416-323-7702 or email privacy@wchospital.ca.

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