



QuickTip

ACCREDITATION | December 5 to 9, 2022

Q-Tip #12

INFORMATION TRANSFER AT CARE TRANSITIONS

- Patient and provider
 - ✓ Use standardized tools (e.g., After Visit Summary, myHR, Ocean, intake forms, secure messaging)
 - ✓ Provide patient handouts in multiple languages
 - ✓ Use [Teach Back](#)
- Provider to provider
 - ✓ Use standardized communication tools (e.g., SmartPhrases/PSS stamps, [SBAR](#), I-PASS)
 - ✓ Quality & Safety Boards and huddles
 - ✓ Referrals
- Organization to organization
 - ✓ Letter generation to Connecting Ontario

Information about the plan of care is communicated effectively during transitions.



**STRONGER
TOGETHER.**

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