



QuickTip

ACCREDITATION | December 5 to 9, 2022

Q-Tip #19

CLIENT/PATIENT IDENTIFICATION

- To prevent errors, **two** client/patient identifiers are verified at the point of check-in and prior to any service, medication, treatment, or procedure
- Client/patient identification is done prior all in-person and virtual visits
- Any **two** of the approved identifiers can be used:
 - ✓ patient's full name – first and last
 - ✓ patient's date of birth
 - ✓ hospital medical record number (MRN)
 - ✓ validated health card number
 - ✓ valid photo identification
- With the exception of photo identification, the “**Ask! Don't Tell!**” approach will be adopted – **ask** the patient/client to state their identifiers rather than having them confirm the information

Client identification is essential for patient safety



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TOGETHER.**

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