

Communication Safety Tool #3: Teach Back

Teach Back is a method of closed loop communication. It helps to ensure what is said is what is understood.

Tips for using this tool:

- Use it for patient education and between providers
- Use it for clinical and non-clinical situations
- Create a safe environment:
 - ✓ Don't make it feel like a test
 - ✓ Allow for questions/clarifications
 - ✓ Involve Essential Care Partners
- Pair with written materials
- Break content into smaller pieces

Communication safety tools improve patient safety



**STRONGER
TOGETHER.**

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