

CANADA

‘The care they need, when they need it’: Nurse navigators connect you to care — and keep you out of the emergency room

A virtual team of nurses support primary care providers in Ontario through a program called SCOPE, which stands for Seamless Care Optimising the Patient Experience.

By Megan Ogilvie Health Reporter

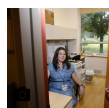
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Andrew Francis Wallace / Toronto Star

Dr. Pauline Pariser, founder and director of the SCOPE program, at Women's College Hospital in Toronto.



Kaitlan Pucknell's workday is determined by the emails that ping into her inbox.

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Megan Ogilvie is a Toronto-based health reporter for the Star. Follow her on Twitter: [@megan_ogilvie](#) or reach her via email: mogilvie@thestar.ca.

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