



board of directors

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| Meeting: | WCH Board of Directors Meeting | | | |
| Date: | Wednesday, February 7, 2024 | | | |
| Location: | Boardroom 6209 / Videoconference (V) | | | |
| Chairperson: | Donna Walwyn | | | |
| Secretary: | Paula Da Ponte | | | |
| In Attendance: | Paula Allen John Capobianco Aida Cipolla JoAnne Doyle Kathy Cunningham | Rupinder Dhillon (V) Arleen Huggins Susan Monteith (V) Hilary Goldenberg | Maya Roy (V) Lisa Robinson (V) Jaspreet Hansra-Kulasingam (V) Ron McEachern | Heather McPherson Kyle Kirkham (V) Jennifer Price Talia Zenlea (V) Savannah Cardew |
| Regrets: | David Court | Chinyere Eni-McLean | | |
| Guests: | Peter Jones, Healthcare Industry Lead, Microsoft Canada Zak Rochon, Metrics@Work (V) | | | |

1.0 Welcome and Call to Order

The meeting was called to order at 1700 hours. D. Walwyn welcomed Board members.

2.0 Land Acknowledgement

D. Walwyn began the meeting with a Land Acknowledgement.

3.0 Conflict of Interest Declaration

There were no conflicts declared.

4.0 Patient Experience Story

H. McPherson shared a patient’s experience in Medical Imaging. The patient shared her personal fatigue prior to their appointment and noted that the compassion she received exemplified how the patient care goes beyond the clinical work. Members were informed that all patient stories are shared with their department.

5.0 Artificial Intelligence (AI) in Healthcare

P. Jones, Healthcare Industry Lead, Microsoft Canada provided an overview of the development of AI, implementation, and benefits. Members were informed that the purpose of AI is to be used as a supporting tool that pulls data for healthcare providers and supports productivity.

Members were informed that Microsoft is working with three hospitals that are piloting AI. Organizations considering AI need to have a governance structure securely embedded.

Members had a thorough discussion regarding data modernization, health equity and ensuring the correct controls are in place. Members were informed that D. Wesley will present at an upcoming board meeting to present on what AI means at WCH.

6.0 Consent Agenda

The consent agenda included the Board agenda and board minutes from December 6, 2023.

K. Cunningham moved and A. Cipolla seconded

THAT items presented for approval in the consent agenda be approved.

CARRIED

7.0 Engagement/Demographic Survey

Z. Rochon provided members with an overview of the survey results and highlighted that the overall response rate was high for employees, physicians, and volunteers, relative to the benchmark. Members were informed that out of 33 employee drivers, many are in the high range and there were no drivers below 60%. Out of 43 physician drivers there were 10 drivers within the 50% range, however 33 out of 39 comparable drivers had improved.

Members were informed that the results will be shared with the programs that will prepare action plans based on the feedback of the survey.

8.0 Performance Accountability Obligations in the Service Accountability Agreement (SAA)

R. Dhillon informed members that hospitals are required to sign a Hospital Service Accountability Agreement (HSAA) and a Multi-Sector Accountability Agreement (MSAA) with Ontario Health. Along with many other hospitals, WCH is entering into a period of fiscal uncertainty and planning for fiscal 2024-2025 has been challenging given that funding and reimbursements related to the repeal of Bill 124 have not been confirmed.

Members were provided with an overview of three options and agreed to move forward with the hospital-led improvement plan option.

9.0 2024-2025 Operating Plan Update

R. Dhillon provided an overview of the financial activity in preparation of the operating plan budget and the unique challenges involved. Members were informed that finalization of the budget is contingent upon receiving information from the Ministry of Health and incorporating reimbursement related to Bill 124. The finalization of the budget will be brought forward to the board later in March.

10. Chair's Report

D. Walwyn informed members that Dr. Ruth Heisey is completing her two terms as Department Head, Primary Care. A search committee has been established and will begin the search for a new Department Head. These searches are chaired by a member of the Board, and asked if any board members would be interested in chairing the department Head of Primary Care search committee to connect with D. Walwyn.

11. CEO Report

H. McPherson's report was included in the material. She additionally reported on the following:

- The Board retreat is scheduled for Saturday, March 2, 2024, from 9am – 3pm.
- Our new Vice President, Corporate Financial Officer (CFO) Chad Gyorfi, starts on March 11, 2024. H. McPherson thanked T. Villella as interim CFO.
- Women's College Hospital received \$3.7M in funding from Canadian Institutes of Health Research (CIHR).

12. Medical Staff Appointments

12.1 New Medical Staff Appointments

The list of new medical staff privileges recommended at the Medical Advisory Committee meeting on January 9, 2024 and February 6, 2024 was included in the material.

K. Cunningham moved and P. Allen seconded

THAT on the recommendation of the Medical Advisory Committee, the Board of Directors approve the appointment of the applicants listed to the WCH Medical Staff effective February 8, 2024.

CARRIED

13. Foundation Report

R. McEachern provided the following update:

- Women's College Hospital Foundation in collaboration with Alberta Women's Health Foundation and BC Women's Health Foundation created Women's Health Collective Canada that brings resources, fundraising and healthcare together to address gaps.
- Women for Women's is scheduled for March 7, 2024, at the Metro Convention Centre. Presenters include Dr. Iliana Lega, Dr. Sheila Wijayasinghe, and Dr. Tania Di Renna.

14. Next Meeting

The next meeting is scheduled for Wednesday, March 6, 2024, at 5:00pm.

15. Adjournment of Meeting

The meeting was adjourned at 1858 hours.

16. In Camera

The meeting went into in camera at 1858 hours and adjourned at 1859 hours.

17. Open Board Reconvened

The open board meeting reconvened at 1859 hours.

18. Closure of Meeting

The meeting was closed at 1900 hours.